



2015

Annual Report

HURST POLICE

"Excellence Through Teamwork"

City of Hurst, Texas



Message from the Chief:

Honorable Mayor, Members of the City Council and Citizens of Hurst

I am pleased to provide you with the 2015 Hurst Police Department Annual Report. I hope you continue to find this report a beneficial resource of our organization, activities, and accomplishments.

2015 was without a doubt a busy yet successful year for the department. The department's continued success is a tribute to the men, women, and volunteers of our organization and the great service they provide to the citizens and the community.

Highlights from 2015 include:

- The new Hurst Justice Center
- The new Community Services storefront shared with Bedford PD
- Mental Health Coordinator was brought on staff full-time

Our objective at the Hurst Police Department is to continue to police smarter and to make the most of our resources to deliver the best service possible. On behalf of the entire Hurst Police Department, I want to thank you for your continued support. Please feel free to call me with any questions or concerns you may have.

*Steve Moore
Chief of Police*

Values

- Dedication
- Service
- Problem-Solving
- Commitment
- Excellence
- Teamwork



For additional copies or information, please e-mail, call, or fax:

HURST POLICE DEPARTMENT

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Hurst, TX 76054
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kmeza@hursttx.gov

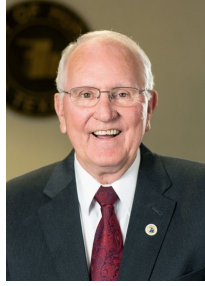
Mission Statement

The mission of the Hurst Police Department is to provide exceptional service to its citizens and employees through a problem-solving approach, emphasizing a commitment to

“Excellence Through Teamwork”



City Council Members



Mayor Richard Ward
Place 3



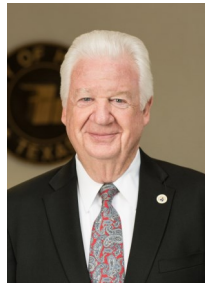
David Booe
Place 1



Larry Kitchens
Place 2



Anna Holzer
Place 4



Bill McLendon
(Mayor Pro Tem)
Place 5



Henry Wilson
Place 6



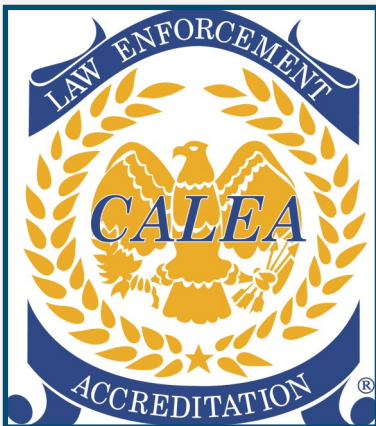
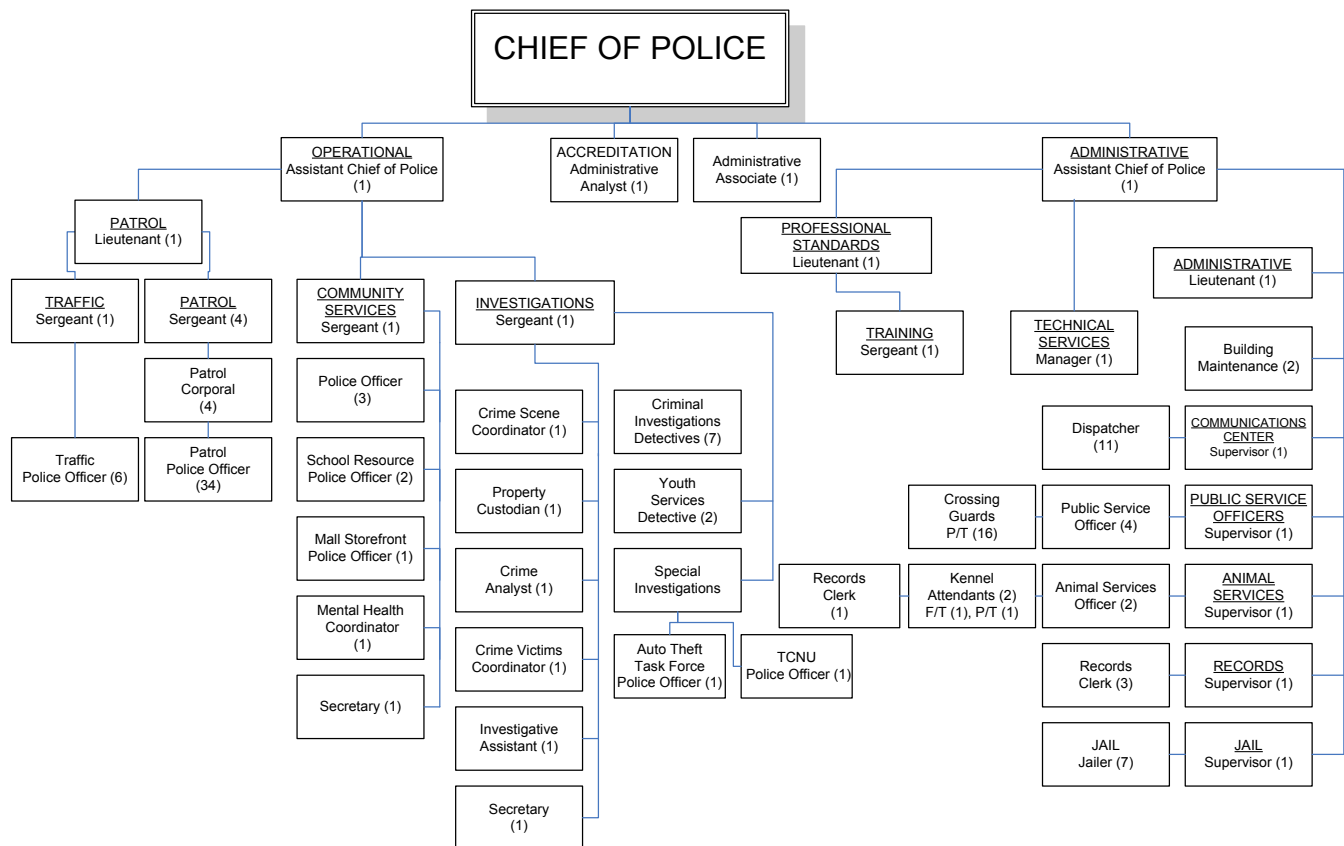
Nancy Welton
Place 7

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Organizational Chart/ Accreditation

Hurst Police Department



The Law Enforcement Accreditation Program was the first credentialing program established by Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA) after its founding. It was originally developed to address what was seen as a need to enhance law enforcement as a profession and to improve law enforcement. That mission continues today. It provides a process to systematically conduct an internal review and assessment of the agencies' policies and procedures, and make adjustments wherever necessary to meet a body of internationally accepted standards. The standards, upon which the Law Enforcement Accreditation Program are based on, reflect the current thinking and experience of law enforcement practitioners and researchers.

The Hurst Police Department gained its first accreditation in 1990. In February 2015, the Hurst Police Department had an on-site Gold Standard Assessment. This assessment allowed more interaction between agency personnel, the assessment team, city leaders and the community. The assessors were able to experience the professionalism and dedication of the members of the Hurst Police Department. In July 2015, the Hurst Police Department was awarded its 7th reaccreditation with **"Excellence"** and **"Meritorious"** award.

Accreditation History

- First accreditation attained in July 1990
- Became the 10th accredited agency in Texas and the 148th accredited agency in the nation.
- Second accreditation was achieved in July 1995 under the "Third Edition" standards
- Third accreditation was achieved in 2000 under the "Fourth Edition" standards
- Fourth accreditation occurred in 2003 with accreditation being deeply engrained in the department
- Fifth accreditation achieved in 2009
- Sixth accreditation granted in 2012
- Seventh accreditation was awarded in July 2015



Are you interested in becoming a
Hurst Police Officer?



Do you meet all the of these requirements?

1. Are you a legal US citizen?
2. Are you at least 21 years of age at testing?
3. Are you of good moral character?
4. Do you have a stable employment history?

5. Do you have correctable vision to 20/20 and free of color blindness?
6. Do you have at least 60 college credit hours?

If you meet all these requirements and want to serve and protect then visit:

www.pacttest.com

To get more information:

Email: **recruiting@pacttest.com**

Hurst Police Department
825-A Thousand Oaks Dr
Hurst, TX 76054
Or Contact :
(817)788-7146



The Professional Standards Unit is an integral component in ensuring the Hurst Police Department delivers:

"Excellence Through Teamwork"

1. Recruiting and Hiring comprise the first step in delivering high caliber service to our community. Potential applicants are reached through a variety of recruiting techniques, including job fairs, recruiting efforts at local police academies and internet-based recruiting. Applicants are then screened through written tests, physical assessments, and interviews. Then there is an extensive background investigation. On the following:

- | | | | |
|----------------------------|-----------------------------|------------------------|--------------------|
| * Criminal History Checks | * Polygraph Examination | * Physical Examination | * Reference Checks |
| * Employment verifications | * Psychological Examination | * Oral Board Interview | * Credit Checks |
| * Neighborhood Canvassing | | * Drug Screen | |

2. Training is the second step in delivering the quality of service Hurst residents expect and deserve. Initial training, however, is only a small part of the overall picture. Employees are continuously trained on topics mandated by state and federal law. The Hurst Police employees are provided with thousands of training hours each year. Such training ensures our employees have the tools they need to deliver excellent customer service in a constantly changing world.

3. Internal Affairs investigations are "Quality Control" for the Hurst Police Department. Employees are expected to comply with all laws and policies and to deliver exceptional service to our community. Thorough Internal Affairs investigations ensure employees are held accountable for their actions, protect employees from false accusations and clear up misunderstandings that would otherwise cause citizens to lose faith in the department.

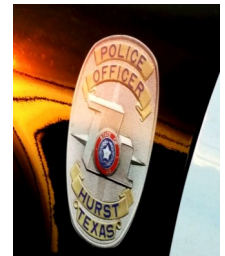
WHAT TO EXPECT WHEN YOU MAKE AN INTERNAL AFFAIRS COMPLAINT

- Your complaint will be assigned an internal affairs control number and will be sent to a specially trained internal affairs investigator.
- Confidentiality of the investigation and records will be maintained throughout the investigation.
- You might be asked to assist in the investigation by giving a detailed statement of the incident.
- Timely completion of the investigation.

Formal Complaints Filed in 2015

(1) Code of Conduct violation (Sustained)

(1) Neglect of duty (Sustained)



2015 Calls For Service (CFS)/ Budget

Priority P Calls	
Description	Total
Accident Major	278
Fight/Gang Fight	44
Suicide Attempt	35
Burglary In Progress	20
Person With A Weapon	17
Assault In Progress	14
Other Priority P Calls	48
Total Priority P Calls	456
Priority 1 Calls	
Description	Total
Medical Emergency	1,002
Theft in Progress	436
911 Hang-up Investigation	263
Mental Subject	236
Intoxicated Driver	192
Alarm Holdup	116
Domestic Disturbance	111
Structure Fire	41
Death Investigation	40
Other Priority 1 Calls	268
Total Priority 1 Calls	2,705
Priority 2 Calls	
Description	Total
General Disturbance	2,163
Suspicious Person	1,510
Minor Accident	1,387
Business Alarm	1,219
Investigation	1,048
Residential Alarm	576
Hit and Run Accident	515
Suspicious Vehicle	365
Assault Report	152
Drugs	69
Reckless or Hazardous Driver	65
Missing Person/ Found Child	58
Open Door or Window	56
Sexual Assault Report	47
Wires Down or Arching	36
Other Priority 2 Calls	75
Total Priority 2 Calls	9,341

Priority 3 Calls	
Signal Description	Total
Meet Complainant	2,252
Theft Report	1,403
Check Area	1,140
Animal Call	800
Assist Motorist	522
Burglary Motor Vehicle Report	361
Welfare Check	334
Harassment	307
Criminal Mischief Report	265
Burglary Report	179
Debris in Roadway	179
Stolen Vehicle Report	164
Fire Alarm	72
Other Priority 3 Calls	419
Total Priority 3 Calls	8,397
Priority 4 Calls	
Description	Total
Follow-up Investigation	1,004
Warrant Transport	448
Parking Violation	225
Abandoned Vehicle	195
Warrant Service	154
Found Property	132
Abandoned Property	85
Other Priority 4 Calls	111
Total Priority 4 Calls	2,354
Officer Initiated CFS	
Traffic	17,293
On View/Other CFS	22,994
Total Officer Initiated Calls	40,287
<u>Total Calls For Service = 63,540</u>	

Budget Expenditures 2015/ 2016

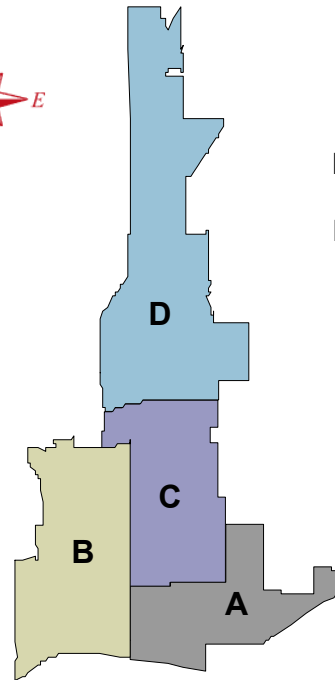
Expenditures	General Fund	Crime Control
Personnel Services	\$8,943,613	\$2,395,755
Materials & Supplies	\$203,200	\$106,700
Maintenance	\$69,070	\$65,965
Sundry Charges	\$341,725	\$2,116,458
Internal Services	\$458,214	\$551,436
Capital Outlay	\$0	\$541,777
TOTAL	\$10,015,822	\$5,778,091

Hurst Crimes Five Year Comparison

	Murder	Sexual Assault	Robbery	Aggravated Assault	Burglary	Larceny Theft	Motor Vehicle Theft
2011	1	8	33	135	300	1,542	63
2012	0	12	33	172	266	1,580	52
2013	1	5	47	151	222	1,700	57
2014	0	22	38	83	198	1,441	66
2015	2	26	36	40	168	1,446	60

Offenses by District

	A	B	C	D	Totals
Murder	2	0	0	0	2
Sexual Assault	9	6	7	4	26
Robbery	13	8	8	7	36
Agg. Assault	6	10	19	5	40
Burglary	33	49	56	30	168
Larceny/Theft	130	671	216	429	1,446
Motor Vehicle Theft	16	22	15	7	60



From 2009-2015
Part 1 Crimes
have decreased
by 30%
in the
City of Hurst

THE CITY OF HURST IS DIVIDED INTO 4 CRIME REPORTING DISTRICTS. THE CHART ABOVE DEPICTS THE BREAKDOWN OF ACTUAL OFFENSES BY DISTRICT THAT TOOK PLACE IN 2015.

2015 CRIME INDEX OFFENSE= ONE EVERY 4.9 HOURS

A Violent Crime occurred every 84 Hours

One Murder every 4,380 hours

One Sexual Assault every 336 hours

One Robbery every 243 hours

One Aggravated Assault every 219 hours

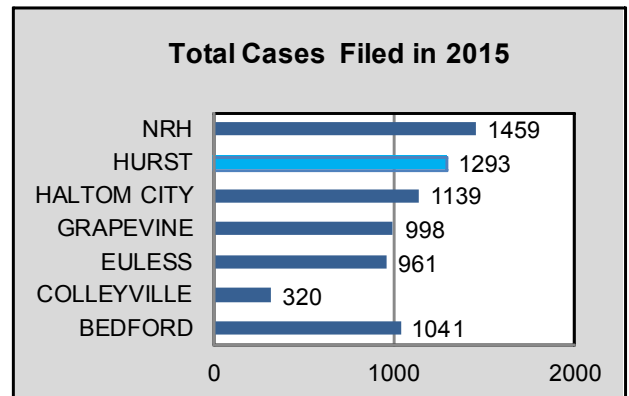
A Property Crime occurred every 5.2 Hours

One Burglary every 52 hours

One Larceny/Theft every 6 hours

One Motor Vehicle Theft every 146 hours

County cases filed



Hurst Police Department
Criminal Investigative Division (CID)
filed a **total of 1293** cases with the
Tarrant County District Attorney's Office.

New Hurst Justice Center



The Hurst Police Department was in much need for a larger building due to the department growing over the past 20 years. Employees were sharing workspace and finding a parking spot was a difficult task every day.



The police department was eager to move into the Hurst Justice Center in 2015. The building combined the municipal court and the police department into the same building. When the total project is complete, the square footage of police department will have increased from 27,000 feet to approximately 65,000 feet. The court will consist of about 27,000 square feet. The total square footage in Hurst Justice Center is 92,000 square feet.

In February of 2015, Hurst Police Department moved the following departments into the new building: Records, Public Service Officers, Patrol, Criminal Investigation Division, and Administration. In spring of 2016, the Hurst Police Department will move Communications Center, Jail, Property, Crime Scene, and Information Services into the original 27,000 square foot building, which will have been renovated.

Arrested persons have been housed in Euless Jail while the Hurst Jail is renovated. When reopened, the new Hurst Jail will have rooms for 40 inmates, as compared to 34 in the previous jail. The jail will also have additional holding rooms, a state of the art computerized control system, and improved security features.

The crime scene area will now have an updated lab with a large work table, improved lighting, and current processing equipment. The communications center will have up-to-date CAD (Computer Aided Dispatch) Computer Systems and consoles. The property/evidence area will have over three times the storage capacity compared to the previous area. Property/Evidence will be handled in a more efficient way with new modern storage equipment.





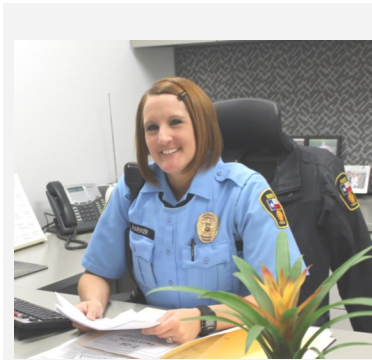
Records

- Processing , reproducing, and filing of all police reports
- Assisting citizens in the lobby and on the phone
- Providing copies of incident and accident reports
- Data Entry
- Alarm Permits

Open Monday through Friday
from 7:00 a.m. to 5:00 p.m.,
except on approved holidays

2015 Records Activity

Accident Reports	\$7,170
Offense Reports	\$227.90
Alarms/Permit Fees	\$91,100
Fingerprints	\$3,810
Miscellaneous	\$514.46
Total Revenue	\$102,822.36



Public Service Officers

Hurst has five uniformed Public Service Officers who handle crimes reported after the event has ended and the suspect has left the scene. When there is imminent danger still present or when a rapid field response would be more beneficial, patrol officers are dispatched.

In many cases, patrol and public service officers work in tandem. Public Service Officers investigate home, business and motor vehicle burglaries, thefts, forgeries, credit card fraud, identity theft, criminal mischief, harassment, stalking, protective order violations, inoperative vehicles and parking violations.

They also handle a wide variety of citizen requests for help, both in person and by telephone. The unit manages the vacation house checks and assists in resolving multiple false alarm calls.

2015 Public Service Officer Statistics	
Reports Taken	728
Response to Calls for Service	2,273

2015 Hurst Jail Arrest Totals



Operational 24 hours day, 7 days a week

Annual occupancy rate of: 21 inmates on a daily basis

3,000 average arrests annually

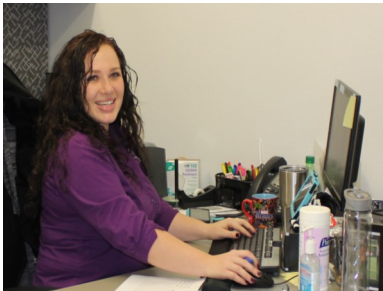
All inmates go through an administrative process which includes:

- Collecting Information
- Reason for Arrest
- Inventorying Personal Property
- Photographs
- Obtaining Fingerprints
- Arraignment



CLASSIFICATION	TOTAL
Murder	1
Sexual Assault	4
Robbery	7
Aggravated Assault	10
Burglary	11
Larceny/Theft	537
Motor Vehicle Theft	2
Other Assaults	179
Forgery/Counterfeit	16
Fraud	23
Vandalism	27
Weapons	15
Drug Violations	229
Offenses Against Family	10
Driving Under Influence	111
Liquor Laws	19
Drunkenness	190
Disorderly Conduct	18
Warrants/All Other	1
Jail Arrest Totals	2,743

The Criminal Investigations Division (CID) is supervised by a sergeant and is staffed with four civilians and seven sworn detective positions. Each Detective assigned to CID has general training in aspects of a criminal investigation, as well as specialized training in areas specific to caseload assignment. Detectives are assigned PERSON crimes such as rape, robbery, forgeries, ID thefts, and assaults and PROPERTY crimes such as burglary and thefts. In 2009, CID also began working on a regional fraud task force, which is part of the US Secret Service, by assigning 2 detectives to the task force.



The Family Services Division is staffed by two detectives who specialize in cases involving youths and family issues. The detectives specialize in cases involving juvenile offenders, crimes against children and crimes involving family relations, like domestic violence assaults. Family Services Detectives work close with Texas Child Protection Services, Hurst School

Resource Officers, and other agencies who focus on youths in our area.

2015 Criminal Investigations Statistics	
Cases Assigned	2,520
Average # of Cases Assigned Per Day Per Detective	1.7
Cases closed "Unfounded"	52
Cases closed "Arrest"	791
Cases closed "Exceptional"	166

2015 Family Services Division Statistics	
Cases Assigned	548
Average # of Cases Assigned Per Day Per Detective	1.2
Cases closed "Unfounded"	22
Cases closed "Arrest"	228
Cases closed "Exceptional"	142

What is Special Investigations?

Special Investigations is comprised of two Hurst Police Officers, each of whom is assigned to a specific multi-agency task force. These task forces, Auto Theft Task Force (ATTF) and the Tarrant County Narcotics Unit (TCNU), were developed to concentrate on specific areas of criminal activity that have spread into Northeast Tarrant County. The officers assigned to these units have received specialized training and work with officers and employees from other agencies to investigate offenses, prevent the spread of crime and keep the public educated.

TARRANT COUNTY AUTO THEFT TASK FORCE

The Auto Theft Task Force operates under the umbrella of the Sheriff 's Office having a county-wide jurisdiction. In addition to Tarrant County, the task force also covers Wise, Parker, Palo Pinto, Hood, Jack, and Somervell Counties. The task force concentrates on three areas of enforcement: auto parts and repair businesses, professional thieves, and chop shops. By strictly enforcing the Salvage Dealer Law, the task force is reducing the market for stolen vehicle parts.

2015 Auto Theft Task Force Statistics	
Auto Thefts for Program Area	4,655
BMV's for Program Area	16,958
Cases Worked	390
Vehicles Recovered	413
Value of Recovered Vehicles	\$4,592,224

TARRANT COUNTY NARCOTICS UNIT

The Tarrant County Narcotics Unit is responsible for narcotic enforcement in Tarrant County. TCNU enables smaller cities within Tarrant County to staff narcotic task force sections for the purpose of the enforcement of the Texas Health and Safety Code. TCNU is divided into four distinct, geographical sectors. While areas of responsibility often overlap, all sectors maintain a cooperative working relationship with a common goal in mind, the enforcement of drug laws.

2015 Tarrant County Narcotics Unit Statistics	
Field Operations	151
Arrests	203
Offenses	342
Street Value of Drugs Seized	\$966,141.38

Traffic Unit



Several years ago, the Hurst Police Department created a Traffic Unit within the Patrol Section. The Traffic Unit is responsible for proactively enforce traffic laws, reducing accidents, first responders to traffic accidents and traffic control. The Traffic Unit researches, analyzes and evaluates traffic related problems and contributing factors of accidents. A member of the unit attends community meetings to address citizen concerns regarding traffic safety issues.

The Traffic Unit Officers have received specialized training in accident investigation, laser, and radar. Directed patrols are designed to address traffic concerns such as speeding vehicles and other problem traffic areas within the City of Hurst.

Commercial Motor Vehicle (CMV) Enforcement

The overall mission of the CMV enforcement is weighing and checking commercial vehicle traffic operating over the public highways and making them compliant with other laws associated with commercial motor vehicles.

Two Hurst Police Department Police Officers are certified to perform inspections on these vehicles to prevent them from tearing up the roadways and keep the streets safer.



2015 Commercial Vehicle Statistics

Conducted 1,150 inspections
Issued 1,015 CMV citations
Removed 590 CM out-of-service

Combined Reconstruction And Crash Specialist of HEB- CRASH TEAM

The CRASH team is comprised of 5 police officers from the Hurst Police Department that work with CRASH members from Euless, Bedford, Grapevine and Colleyville Police Departments. The teams are trained and equipped to conduct accident investigations involving fatalities, serious bodily injury and criminal conduct. The CRASH teams are on-call 24 hours a day/ 7 days a week to conduct accident investigations and accident reconstructions. The CRASH team members can specialize in different areas such as but not limited to: Basic Forensic Crash Scene Photography Advanced Collision Investigation, Bicycle Pedestrian Collision Investigation, Collision Reconstruction, and Motorcycle Collision Investigation.

Northeast Tarrant County Area SWAT Team

4 Cities– Hurst, Euless, Bedford, Grapevine = 1 SWAT Team

NETCAST is comprised of 9 SWAT Officers and 3 Crisis Negotiators from each police department.

The primary function of NETCAST is to assist and support members of all four police departments as well as other agencies involved in situations such as but not limited to:

Hostage situation, active shooter, barricaded suspect, and acts of terrorism, natural disasters, personal security details, high-risk warrant service, apprehension, and crowd and riot control

There were **17 NETCAST** deployments in 2015. No deadly force was used.

2015 NETCAST Call –Outs

Entry Made	10
Suicidal Barricade	7
High Risk Warrants	9
Surround & Call Out	5
Less Lethal Deployed	1
Riot Control	1
Gas Deployed	2
Resolved On Arrival	2

11 Patrol

The uniformed patrol section is responsible for a broad range of duties:

- Respond to crimes in progress
- Make arrests
- Take offense reports
- Assist stranded motorists
- Investigate traffic accidents
- Provide traffic enforcement
- Conduct routine patrol



The Patrol Section is divided into four platoons working 12- hour shifts, providing around the clock service.

2015 Police Statistics

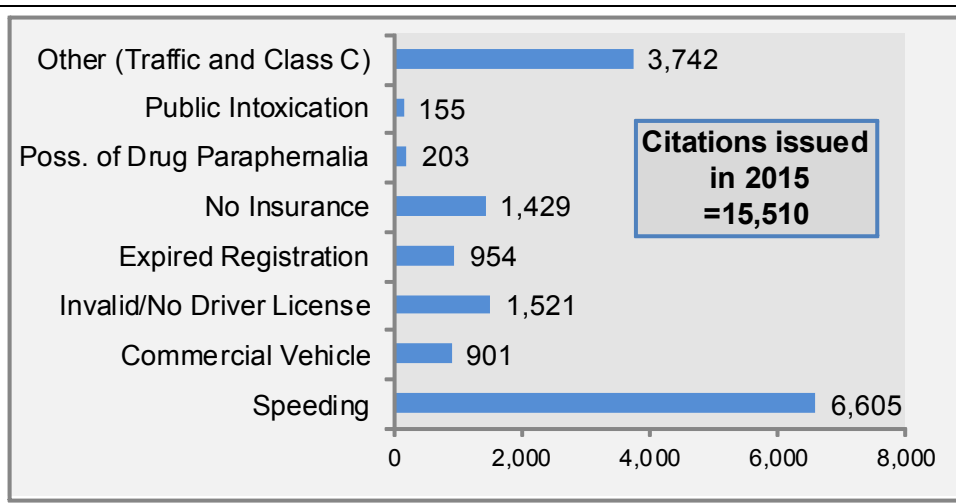
Case Narratives	5,370
Citations Issued	15,510
Traffic Accident Reports	957
Number of Adult Arrests	2,743
Priority P Calls	430

Calls For Service Facts

66% of all 2015 calls for service were officer initiated.

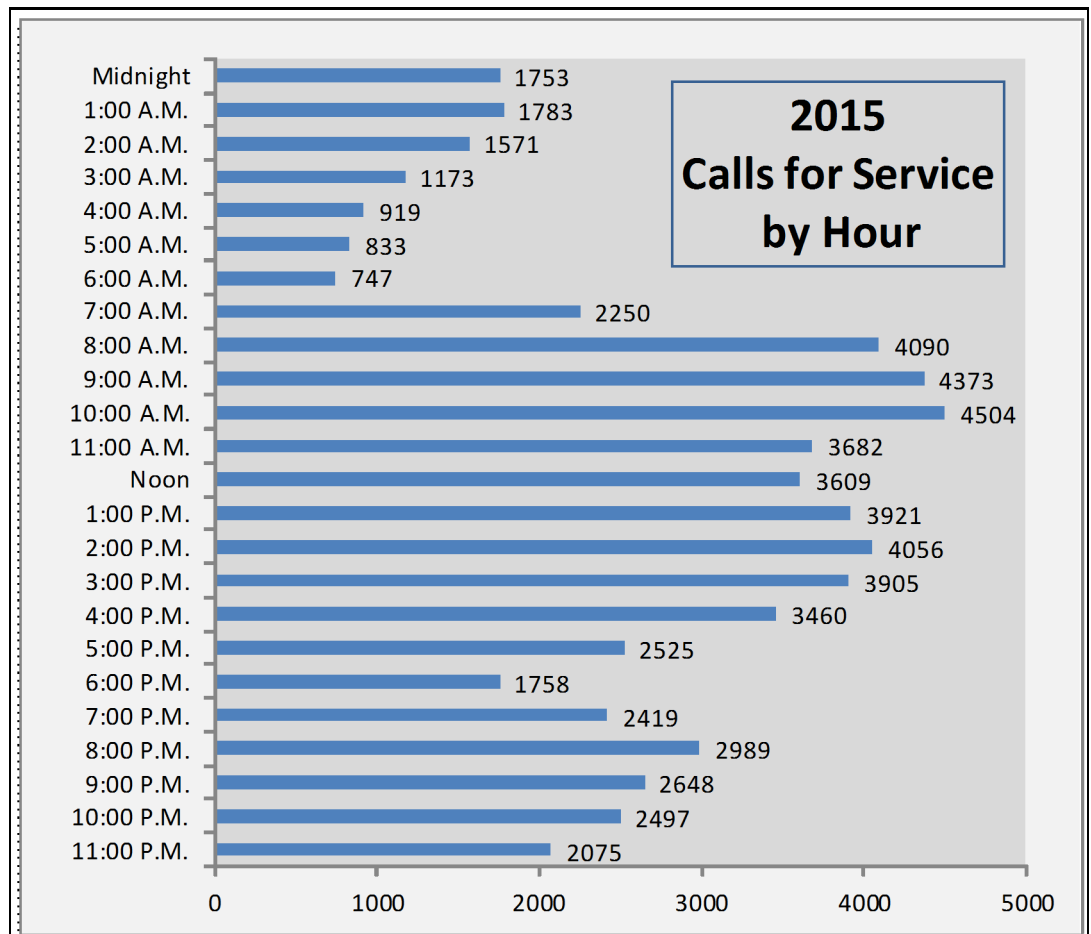
Less than 1% of the calls for service were Priority P calls.

The average response time (call to arrival) for Priority P calls in 2015 was just over 5 minutes and 30 seconds.



Calls For Service By Day of Week

Sunday	6,329
Monday	8,724
Tuesday	9,600
Wednesday	9,844
Thursday	11,122
Friday	9,434
Saturday	8,487



Animal Services

The Animal Services Center encourages citizens interested in adopting an animal to visit Monday through Friday between 1:00p.m. and 6:00 p.m. and Saturday from 12 noon to 4:00 p.m. The Animals Services Center is located at 891 Cannon Drive, directly west of the City of Hurst Service Center.



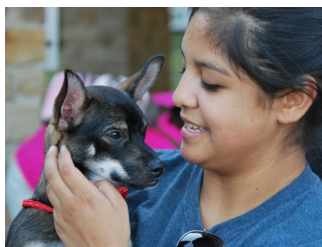
If the animal is wearing identification or is microchipped, the shelter makes every effort to contact the owner. If the animal is not identified and not claimed by an owner, the animal is assessed and a decision is made on whether it will be a suitable adoption candidate.

Age, health, temperament, and availability of shelter space are taken into consideration when assessing an animal for adoption. The Animal Services Center works closely with rescue groups.

For adoption policies:

Call (817)788-7126

Or go to www.hursttx.gov/pets



2015 Activity	Total
Animals Handled	1,579
Telephone Calls	9,405
Dogs Adopted	133
Cats Adopted	123
Animal Bites	88
Shelter Visitors	3,333
Dogs Released to Owners	365
Cats Released to Owners	19
Warnings Issued	291
Citations Issued	192
Fees Collected	\$31,309
Monetary Donations	\$2,848.26



2015 Crime Scene Statistics

C.S. Investigations	120
DNA Evidence Entered	26
Evidence Processed for Prints	129
CODIS Hits	5
AFIS/IAFIS Entries	28

What is CODIS?

CODIS stands for Combined DNA Index System and is a term used to describe the FBI's program of support for criminal justice DNA databases as well as the software used to run these databases. Unknown DNA profiles are entered into CODIS in hopes of obtaining a "hit", which would provide the identity of the unknown DNA profile.

What is IAFIS?

IAFIS stands for Integrated Automated Fingerprint Identification System. IAFIS is a national automated identification and criminal history system maintained by the Federal Bureau of Investigation (FBI). Using IAFIS allows Hurst to search for unknown latent prints nationwide instead of only searching locally.



The primary job function of a dispatcher involves the reception and dissemination of information via radio, telephone, or computer.

The communications center is staffed by dispatchers on a continuous basis to provide twenty-four hours a day, seven days a week service to the citizens of Hurst.

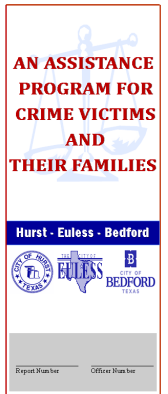
Dispatchers prioritize calls for service which can range from requesting an immediate police response to calls that could involve a threat to life or property. Other calls for service will be dispatched as officers become available where a delayed response will not adversely affect the outcome.

Crime Victim's Compensation

The Hurst Police Department has a Crime Victims Coordinator who provides services to victims of violent crimes. Services provided by the Crime Victims Coordinator include but are not limited to:

- Contact victims by mail providing a letter with an information pamphlet or by phone advising the victims of their rights
- Provide crisis intervention to highly traumatized victims, if available the coordinator will respond to the victim's location during the initial police investigation
- Offer information on community resources
- Assist with filling out and submitting a Crime Victim's Compensation application
- Educate victims on the legal process and provide updated information on the status of the police investigation

In 2015, the
Hurst Police
Department
assisted
**839 crime
victims.**



Anyone who has been a victim of the following offenses will be eligible to apply for CVC:

- | | | |
|--------------------------------|----------------------|------------------|
| • Aggravated Assault | • Aggravated Robbery | • Sexual Assault |
| • Murder/Homicide | • Family Violence | • Child Abuse |
| • Intoxication
Manslaughter | • Kidnapping | • Assault |

For more information contact
HEB Crime Victim's Coordinator:

Courtney Janes
(817) 788-7197

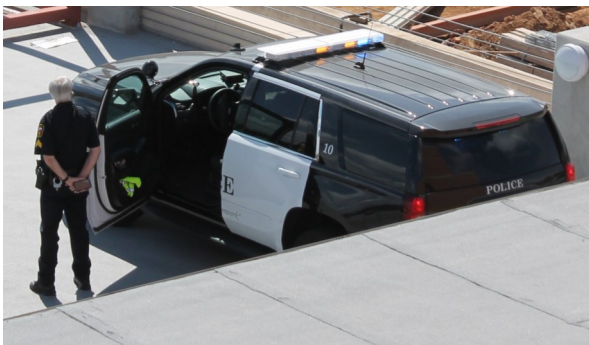


Back the Blue



On September 4, 2015, Texas Governor Greg Abbott asked for police officers on patrol turn on their overhead emergency lights for a minute at 11:00 a.m.

This moment of silence was dedicated to remembering the officers who have made the ultimate sacrifice. It also served as a demonstration of the **ongoing support** for all law enforcement officers serving our citizens every day.



The Back the Blue campaign drew dozens of people to show their support for the Hurst Police Department. Blue ribbons were handed out to residents in front of the new Justice Center.



Community Outreach Programs

- Citizens Police Academy
- Apartment Managers Association
- Neighborhood Dispute Resolution
- Cell Phone Give-Away Program
- National Night Out
- Property Identification and Social Programs



Crime Patrol and Prevention

- Residential and Business Bicycle Patrol
- Crime Free Multi-Housing Program
- Northeast Mall Christmas Security Detail
- Event Security:
Stars and Stripes, Eggstravaganza, Christmas Tree Lighting
- Santa USA
- Parade Escorts (LD Bell Homecoming and band parade)



Citizens On Patrol

COP volunteers are educated to recognize potential problems such as suspicious vehicles and persons, open garage doors, and to assist in developing a community patrol group. COP volunteers are observers/ reporters only and do not place themselves in dangerous situations. COP volunteers do not carry weapons and are encouraged to avoid physical contact with the suspects by communicating directly with the police communications center using cell phones or the radio.

All COP volunteers are graduates of the Hurst Police Department Citizens Police Academy and have submitted a background check. All COP volunteers receive additional training prior to performing COP duties.

All COP Volunteers are required to volunteer a minimum of four hours on patrol duty a month and attend scheduled meetings.

If you are interested in attending the Hurst Police Department Citizens Police Academy or becoming a COP volunteer, please call the Hurst Police Department Community Services at (817) 788-7342.



Safety and Security

- Residential and Business Security Surveys
- Residential and Business Safety and Security Presentations
- Women's Safety Day
- Neighborhood Watch Program

Family Assistance

- Hurst Euleess Bedford
- Mental Health Coordinator
- Crime Victim's Liaison
- H.I.T. (Hurst Intervention Team)

School Programs

- Adopt-A-School Program
- Summer Camps

Volunteers In Action

- Citizens Police Academy Alumni Association



2015 Community Services Activity

Apartment Manager Contacts	341
Basketball Camp Participants	48
Citizen Police Academy Participants	13
Family Violence/ Special Needs Contacts	862
Security Surveys	10
PD Tours and Booths	67
PALS Camp Participants	63
Safety Miscellaneous Presentations	9
Neighborhood Watch Meetings	17
SNP Field Contacts	74
Domestic Violence Visits	159
EPO Review	42

2015 COP Volunteer Statistics

Handicap Citations Issued = 82
Total Volunteer Hours = 5,234

32,393
volunteer hours logged
since inception



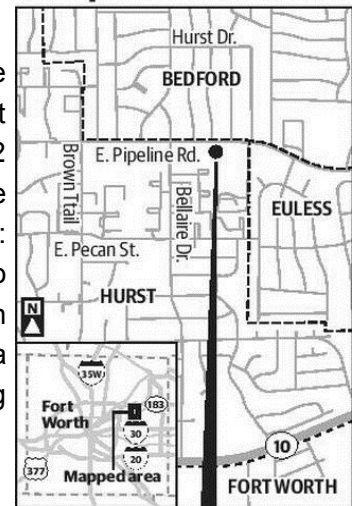
New location for the HPD Community Services Storefront



The Hurst Police Department has operated a community services storefront at 309 East Hurst Blvd. since the early 1990's. As part of the "Transforming Hurst Program" the storefront was relocated to the Bellaire area of Hurst into an existing renovated bank structure. Being responsible for providing the citizens of Hurst with crime prevention programs, safety presentations, conducting town hall meetings, neighborhood crime watch meetings, domestic violence programs and various other programs the relocation was recommended, especially since a lot of the interaction with the citizens is located in the Bellaire area of the city.

The storefront is currently being shared between the Hurst Police Department and the Bedford Police Department Community Services. Euless PD will be joining the storefront in 2016. The new storefront, "Community Outreach and Family Services", is located at 752 E. Pipeline Rd. The new location provides a centrally located office, which will increase coordination efforts between the cities of Hurst and Bedford who share two staff positions: Crime Victims Coordinator and Mental Health Coordinator. The new storefront will also staff additional officers and civilian personnel who help deter the occurrence of crime in Hurst and ultimately enhance the **"Quality of Life"**. The relocation was funded in part by a grant awarded by the Office of the Governor, Criminal Justice Division. The remaining costs to operate the new storefront will be split between the Cities of Hurst and Bedford.

New police storefront



HEB Mental Health Coordinator

The Cities of Hurst, Bedford, and Euless have come together to address the challenge law enforcement officers are facing on the street responding to persons with mental illnesses. The overall goal is to partner a licensed mental health professional with mental health peace officers to better respond to persons with mental illnesses. Hurst, Euless and Bedford Police Departments have employed a mental health coordinator to work with all three cities and officers through a cooperative working agreement.



The Mental Health Coordinator, Ken Bennett, provides training to all three Police Departments on handling mentally ill citizens and assists in directing clients with mental illnesses to services that are more appropriate than the criminal justice system.

Ken Bennett served four years with the 101st Airborne Division with the United States Army and received an honorable discharge. He has earned a Bachelor of Arts in Psychology and a Masters of Science in Social Work. Ken is a Licensed Clinical Social Worker through the Texas State Board of Social Worker Examiners, a Certified Forensic Social Worker, and a Certified Anger Resolution Therapist. Ken provides Crisis Intervention Training, Mental Health Peace Officer Training, Hostage Negotiation Training, and other specialized training including Peer Support.

Ken Bennett is part of the Hurst Community Services located at 752 E. Pipeline Rd.

Response to Resistance



The Hurst Police Department has stringent policies on the use of force. The Department monitors compliance with these policies and has established standard operating procedures for the review and tracking, and if necessary, investigation of all instances involving the use of force. Law enforcement officials may use reasonable force in order to protect themselves or others, to make an arrest or search or prevent escape after an arrest.

The Hurst Police Department has four certified Response to Resistance Instructors. Response to Resistance training is given during a 2-hour block on a bi-weekly basis to provide officers training necessary for officer safety and the safety of others.



The table on the right is a breakdown of the types of force used in 2015.

<u>Type of Force Used</u>	
Approved Firearm Used	1
Approved Firearm Displayed	262
CED-Taser Used	1
CED-Taser Displayed	19
Chemical Agent (ASR) Used	3
Chemical Agent (ASR) Displayed	2
Impact Munitions Displayed	19
Mech. Advantage Control Holds	22
Pressure Points	7
Punched	1
Pushed	27
Restraint Chair Used	2
Takedowns	47
Wrist Locks	18
Total	431

Type and Monetary Value of Stolen and Recovered Merchandise

Type of Property	Stolen	Recovered
Currency, Notes, etc.	\$638,211	\$1,330
Jewelry and Precious Metals	\$268,037	\$34,602
Clothing and Furs	\$145,262	\$62,774
Locally Stolen Vehicles	\$623,838	\$429,950
Office Equipment	\$69,169	\$2,952
Televisions, Radios, Stereos	\$248,669	\$26,071
Firearms	\$26,289	\$695
Household Goods	\$30,251	\$3,657
Consumable Goods	\$36,631	\$8,819
Livestock	\$1,800	\$0
Miscellaneous	\$681,411	\$51,594
TOTAL	\$2,769,568	\$622,444



Lifesaving Award

On October 9, 2015, Officers Adam Longoria and Brandon Minchew were dispatched to a house fire in the 1900 block of Hurstview Drive. When they arrived, the front of the house was engulfed in flames.

They went to the back of the house where they saw the male resident in the backyard and the female resident inside the kitchen. Though the heat and smoke were extremely intense, the officers entered the house and removed the female before she was overcome.

When the Hurst Fire Department arrived, the amount of fire and smoke would have made entering the house for a rescue impossible.

For their quick actions, their disregard for their own personal safety, and courageous acts of heroism while saving a human life, Officer Adam Longoria and Officer Brandon Minchew were awarded the Hurst Police Department's Lifesaving Award.

Pictured left to right: Officer Adam Longoria, Officer Brandon Minchew

Certificates of Appreciation

On Friday, May 22, 2015, MHMR Tarrant County presented Certificates of Appreciation from the Military Veteran Peer Network to former Community Services Officer Sara Tooker (accepted by Chief Moore), Community Services Secretary Evelyn McAmis and Sergeant Dan Bedillion on behalf of the Community Services Unit. We are very proud of the work our police department is doing in the city's community outreach programs!

**Military Order of the World Wars**

Officer William Callaway was recognized by the very prestigious Military Order of the World Wars. The Military Order of the World Wars (MOWW) is a patriotic Veterans Service Organization (VSO) centered on its motto:

"It is nobler to serve than to be served."

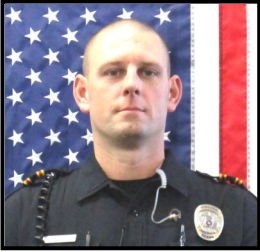


MOWW was founded in 1919 to promote good citizenship, patriotic education, and military and public service.

Officer Callaway was born and raised in Dallas, Texas. After high school, he attended East Texas State University and UTA. During the Summer of 1995, he was invited by Senator Royce West to be an intern in the Emmett Conrad Internship Program and was placed at the Hurst Police Department. He interned in Professional Standards where he assisted in the accreditation process of the agency. Soon after, he was offered a part-time jailer position and was offered a full-time jailer position in late 1995. From 1995 to 2000, Officer Callaway served as a jailer, worked in Records and Dispatch, and assisted in starting the Public Service Officer position. He won Civilian of the Year two separate times during those five years. In 2000, he became a police officer and won Rookie of the Year. Officer Callaway has then served 15 years in patrol. In 2014, he won Officer of the Year. Officer Callaway is a Police Training Officer, Certified Instructor, SWAT operator, and a Crime Scene Officer. Officer Callaway served as an interim corporal for his current shift in 2014. He is the only member of his family in law enforcement. Callaway stated he became an officer to make a difference in the community.

Supervisor of the Year

Dusty Smith



Dusty was born in Fort Worth, Texas. He attended Tarleton State University where he earned a Bachelor's degree in Criminal Justice with a minor in Spanish. In 2003, Dusty was hired by the Hurst Police Department as an Officer. He has served as an Investigator with the Tarrant County Auto Theft Task Force. He is currently assigned to SWAT/NETCAST as an Operator and an Investigator with the CRASH Team (Accident Reconstruction). He currently holds a Master Peace Officer certificate and is an NAPD Driving instructor. Dusty was promoted to Corporal in 2014 and is assigned to C Platoon. He enjoys spending time with his family, hunting, fishing, hockey, and working on cars. Dusty is married and has a son.

Congratulations Dusty!

Officer of the Year

William Callaway



William Callaway was born and raised in Dallas. He attended East Texas State University and UTA. He was an intern at the police department in 1995. He interned in Professional Standards where he assisted in the accreditation process of the agency. Soon after, he became a jailer, worked in Records, Dispatch, and assisted in starting the PSO position. He won Civilian of the Year two times. In 2000, he became an officer and won Rookie of the Year. Callaway has served 15 years in patrol. He is a PTO, Certified Instructor, SWAT operator, and Crime Scene Officer. He enjoys quality time with his four children and beautiful wife.

Congratulations William!

Civilian of the Year

Stephanie Morales



Stephanie Morales was born and raised just outside of Denver, Colorado. She is the youngest of 6 and a twin. She moved to Texas during her senior year of high school and graduated from Mansfield High School. She completed course work at TCC and became hired on as a dispatcher in 2009. Stephanie promoted to supervisor in 2014. She has two boys, Aiden (9) and Oliver (3). She is excited to be getting married this June. Stephanie enjoys riding her motorcycle, sports, spending time with family, and attending church.

Congratulations Stephanie!

Congratulations to the 2015 retirees:

Kevin Willis served from August '86 til July '15

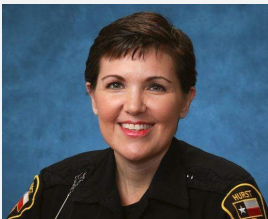
Scott Garner served from October '91 til October '15

Jimmy Meeks served from December '85 til Dec '15

Welcome to the following employees who joined the Hurst Police Department in 2015:

Kim Cerio– Police Officer
Amanda Earl– Animal Services
Felicia Frank– Dispatcher
Caroline Jackson– Police Officer
Ashtyn Lane– Dispatcher

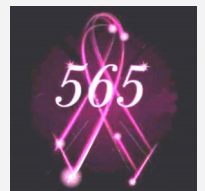
Jessica Robles– PT Kennel Attendant
Patsy Smith– Records
Justin Swink– Dispatcher
Luis Torres– Detention Officer
Derek Ward– Detention Officer



Cheryl Pepper Kovach

July 10, 1965 -November 5, 2015

Cheryl was a police officer for the Hurst Police Department for 24 years. during that time, she served as a patrol officer, D.A.R.E officer, Community Services officer, Hostage Negotiator, and Investigative Assistant .



Cheryl peacefully entered heaven after a 7-year battle with cancer. Cheryl Kovach was and is an inspiration to all of us. Her kind demeanor and caring persona were exemplaries of the character we cherish in all our officers. Cheryl was strong, compassionate, funny, smart, and charismatic. She managed to maintain hold of all those wonderful qualities while being a soldier for the community she served.

*Although you are no longer physically with us,
you will forever be in our hearts.*



Thy Will Be Done



Excellence through teamwork



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<http://www.facebook.com/CityofHurstPD>

@HurstPoliceDept

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